

U and Universal

Part of our role as an agency is to assure that persons served and their families understand their rights.

- At intake; person served, family members, and guardians are given a handout listing their rights as a person served. This should be read and explained to them in a way that they clearly understand. Offer an opportunity for them to ask questions and make sure that everyone involved understands their rights.
- As direct care, if a person served, guardian, or family member has questions or concerns about their rights; direct them to your supervisor if you are unsure on how to answer.
- People can also get help about their rights from:
Disability Rights NC: 1-877-235-4210
The N.C. alliance for the Mentally Ill: 1-800-451-9682
The N.C. Careline: 1-800-662-7030
And of course Universal's Corporate office can be contacted concerning any questions or concerns about a person's rights.

Did you know?

It's Erin's Birthday!

Erin Dowling of Universal's Raleigh office decided a few years ago to give on her birthday rather than get. Erin's birthday bash was started. The event raises money for Catholic Relief Services. This year's bash will be held on Feb 24 from 3:00pm – 8:00pm. The location is Patrick Jane's Pizza Bar 1353 Kildaire Farm Road Cary, NC 27511. Happy Birthday Erin!