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"Caring People, Caring for People"

Information Technology Newsletter

OnTarget Technical Support

All users of OnTarget, by Aym Technologies, can get support quickly and easily by doing one of the following:

1. E-mail trackit@umhs.net. The body of the e-mail should include a detailed description of the problem you are experiencing.
2. E-mail support@aymtech.net. This is a direct link to the people that are responsible for supporting OnTarget. The body of the e-mail should include a detailed description of the problem you are experiencing.
3. Contact Aym Technologies by phone at (704) 343-9688.

If you decide to contact Aym Technologies directly, either by e-mail or phone, please also send an e-mail to trackit@umhs.net. The IT Department needs this information to keep a record of all support issues.

Track-It!

Speaking of Track-It!, please remember that this is your one-stop e-mail address for all technical support issues. When you need IT support, please create a new e-mail and address it to trackit@umhs.net. In the subject line, include a short description of the problem and in the body of the e-mail fully describe the problem along with contact information for yourself or the person having the problem.

Tech Tips! PC Sickness

The IT Department needs your help in protecting our company's important resources! One of the most time-consuming problems that any IT Department faces is the threat of Malware, which includes viruses, spyware, and other harmful bits of software that can be accessed regularly on the Internet. Malware can come from suspicious e-mails, clicking on links on the Internet and other general Internet surfing. Most viruses are spread via e-mail; while Internet surfing is responsible for the bulk of spyware issues. Spyware is more of a nuisance than anything; however, these programs can change your website homepage, track your Internet usage, and generally slow down your PC.

Help Universal, and yourself, by being vigilant about your Internet usage. Never open suspicious e-mails, be wary of websites that include lots of pop-ups and advertisements, and most importantly, never open any suspicious attachments.

Please report anything suspicious via e-mail to trackit@umhs.net.

Contact the IT Department

trackit@umhs.net

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